Environment

Protect natural environment

Significant decrease NO2 Street cleaning target met, complaints low

£1.5M Green Homes Grant to insulate mobile

homes

Noise complaints seasonal. increased 2020

Electric charge points & discounted on street

parking for low

emission vehicles

Net Zero Action Plan.

updated 2021

Variety of Countryside projects and 63 Local wildlife sites

Ambition to be Net Zero by 2030. Planned work includes: commission of Carbon Reduction Plan.

Installation of rapid chargers to be used by taxis and private hire vehicles following a successful bid with KCC.

Continue to fund the North West Kent Countryside Partnership, and support the Darent Valley Landscape Partnership scheme.

Maintain weekly rubbish and recycling collection

15% increase household waste. since March 2021

40% household wastes sent for reuse, recycling or composting

Weekly waste collection maintained through pandemic

complaints generally low, and 98-100% missed bins put right next day

Missed bin collection

Increase in fly tipping, over 800 so far this year

Many cars incorrectly reported as abandoned (1 in 99 reports correct)

Additional enforcement officers recruited to tackle increase in fly tipping and in particular 'professional' fly tippers.

Review reporting process for abandoned vehicles, to reduce incorrect reporting.

High standards for development

Urban Design Officer post created

National Design Guide training

Almost all completed developments of over 10 dwellings scored positively when assessed for design quality in 'Building for a Health life' criteria

Five Conservation Area Appraisals with design guidance

Larger schemes reviewed at Design **Review Panels**

Edenbridge Character Area assessment adopted

Continue to review larger schemes at Design Review Panels (2 more planned in coming months).

Continue to work with University of Birmingham academic fellow to incorporate well-being into the local plan process.

A movement strategy is being prepared to support sustainable transport.

Economy

Regenerate market towns and enhance visitor and rural economies

The Hatchery (incubator) supported

Kickstart - 85 young people in post and 61 approved

New Visit Sevenoaks website and social media Darent Valley Rail Partnership publicity and capital funding

112 projects and £3M

funding from West

Kent LEADER

programme

Enterprise network

connecting employers

with schools / colleges

West Kent business support programme in place

Finalise Economic Development Strategy.

Work hub plan for Swanley.

Funding bids to support rural businesses.

Launch of the place campaign.

Enhance tourism website.

Attend business/ marketing fairs.

Protect the economy of the District

Swanley work hub site in construction

Hatchery project funding secured

Regeneration projects -Swanley, Sevenoaks, Edenbridge

Town

Centres

strategy

Support new and existing businesses

Grants of £4.5M to support local businesses

Approx. 150
business
enquiries
supported
during lockdown

Team around the business provided advice, guidance and signposting during pandemic

Town Centre officer appointed

To progress Swanley developments.

Develop land in Sevenoaks centre, including the market hall.

Engage land owners to re-develop Swanley and New Ash Green Shopping centres. Team around the business to adapt to changing world of work.

Additional Restrictions Grant business development programme.

Refreshed business support programme.

Sector analysis to identify potential interventions.

Housing

Deliver Housing Strategy

22 affordable homes delivered in 2020/21 New landlords and agents engaged through pandemic

12 houses of multiple occupation brought up to standard since April

72 customers have been housed through the Housing Register so far this year.

39 new affordable homes, including 25 'genuinely affordable', will be delivered through two new sites.

Implementation of First Homes Programme.

Landlord incentive programme update and relaunch Autumn 2021.

Protect neighbourhood identity and support development of dementia-friendly towns and villages

Council's first purpose built extra care facility designed to cater for those with memory issues, and to aid navigation.

The Council is a member of the Sevenoaks Area Dementia Friendly Community Forum: raising awareness of dementia and setting up new local projects and services around the district. Examples include: Running events; Dementia services; Dementia Friendly Business Award at the Council's Community & Voluntary Awards; and 'Coping with Dementia' events for families and carers.

Continue to work with Sevenoaks Area Dementia Friendly Community Forum partners to support those living with dementia.

Prevent homelessness

Homelessness prevented or alternative accommodation secured for 183 people: target 120 for 2020/21

Significant rise in single households seeking accommodation since restrictions lifted Approaches are lower than previous two years, but increase in complex cases

New Domestic Abuse Legislation supported through new post, Domestic Abuse Coordinator

Digital inclusion project launches December 2021 to support households in temporary/ emergency accommodation.

Continue to adapt support to meet individual needs of those most at risk of homelessness.

Joint project to deliver Sevenoaks first Housing Led project for single homeless/ rough sleepers or those at risk of becoming homeless or rough sleeping. Launch April

Health

Provide adaptions to people's homes

In 20/21: 56 Disabled **Facilities Grants** 18 hospital discharge grants

29 safe and secure grants were awarded

And 9 further clients were supported to make their home environment safe

Continue to support residents with home adaptations to aid independent living.

Provide support to tackle the non -medical reasons why people visit their GP or hospital

> 'One You - Your Home' supported 274 clients with health and housing issues

Better Care Fund provided £100k to support older people in **Edenbridge and Swanley**

Through the post pandemic period we are working more than ever with GPs to address local community needs and to pass on to other local community support services including One You Team and HERO Team.

Provide first class wellbeing services

192 referrals to Sevenoaks One You (2021/22) supporting clients to lose weight, eat more healthily, move more, drink less alcohol, have better mental wellbeing. 80% of those who complete our group weight management service lose weight.

Community Grant Scheme: charities, community groups and organisations can apply for project grants (£100-£5k)

leisure centre use above target

Sencio

In April 2021 we produced a Partnership Health & Wellbeing Action Plan that looks at a range of services with Partners to address well being services.

Community Safety

Build strong connected neighbourhoods

Over 35 projects in Community Safety

97% actions achieved

885 Community Safety Unit tasks completed

Continue to target locations of concern to residents

Partnership Action Plan. In 2020/21:

The CSU will continue to work with neighbourhoods and deliver projects to build better relationships.

Develop a Community Empowerment Framework and Toolkit.

Support voluntary and community organisations to reach vulnerable and isolated residents

1.674 residents supported by 1,272 local volunteers during pandemic

Family fun days restarted Summer 2021, over 20 held and 2,000+ took part

> LSP Community Wellbeing Fund launched 2021

Extremely positive feedback about relaunched District **Voluntary Sector** Forum

Community Grant Scheme application process simplified 2021/22, and forms moved online.

Covid impacted on performance 2019/20 and 2020/21.

Protect our residents

13% reduction in victim based crime in 2020/21

4.937 enforcement actions against dangerous or illegally parked cars

Third lowest level of Anti-Social Behaviour (ASB) in Kent.

ASB complaint target met

2,690 ASB incidents, up 68% on previous year, largely due to people breaking COVID-19 guidelines.

Continue to support the District's Voluntary Sector Forum.

Undertake regular Barometer Survey checks of the voluntary sector, to ensure resilience and share good practice in the sector.

Community Grant Scheme process further simplified for 2022/23 in response to feedCommunity Safety Unit will continue to deliver projects.

Continue with the daily briefing and work with residents and partners to deliver a safe District to work, live and play.

Review Annual Community Safety Plan & Action Plan, and Safeguarding Policy.

Promote and deliver safeguarding training to partner organisations.